

Attorney Docket No.: RSW920030051US1 (7161-095U)

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of	:	Customer Number: 46320
	:	
Glenn AIKENS et al.	:	Confirmation Number: 9683
	:	
Application No.: 10/677,876	:	Group Art Unit: 3689
	:	
Filed: September 30, 2003	:	Examiner: T. Nguyen
	:	
For: MULTI-TIER COMPOSITE SERVICE LEVEL AGREEMENTS	:	

AMENDMENT

Mail Stop Amendment
Commissioner For Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

The following Amendment and Remarks are submitted in response to the Office Action dated February 27, 2009.